

Privacy Policy

This privacy policy outlines how Gold Winds Studio ("Gold Winds Studio," "we," "us," or "our") collects, uses, discloses, and protects the information obtained from individuals, both online and in-store. We are committed to handling, processing, managing, and protecting your Personal Data responsibly in compliance with the Malaysian Personal Data Protection Act 2010.

1. Information We Collect:

We may collect personal information from you when you interact with our website, social media, engage our services, or communicate with us. This information may include:

- Personal details such as your name, address, email address, and phone number.
- Payment information necessary for transactions.
- Information provided when submitting inquiries, feedback, or requests for support.
- Device and usage information collected through cookies and similar technologies.

2. How We Use Your Information:

We use the information we collect for various purposes, including but not limited to:

- Providing and personalizing our services to meet your needs.
- Processing transactions and delivering products or services.
- Communicating with you regarding inquiries, orders, or support requests.
- Analyzing website usage and improving our offerings and user experience.
- Complying with legal obligations and protecting our rights and interests.

3. Information Sharing and Disclosure:

We may share your personal information with third-party service providers and partners who assist us in delivering our services or operating our business. These parties are contractually obligated to maintain the confidentiality and security of your information and are prohibited from using it for any other purpose.

We may also disclose your information in response to legal processes, court orders, or governmental requests, or to protect the rights, property, or safety of Goldwinds Studio, our customers, or others.

4. Data Security:

We implement appropriate technical and organizational measures to protect your personal information from unauthorized access, disclosure, alteration, or destruction. However, please

note that no method of transmission over the internet or electronic storage is 100% secure, and we cannot guarantee absolute security.

5. Your Choices and Rights:

You have the right to access, correct, update, or delete your personal information held by us. You may also object to or restrict certain processing activities or withdraw consent where applicable. If you wish to do so, please do not hesitate to email: kanewooi@kaneyoufixit.com

6. Children's Privacy:

Our services are not directed to individuals under the age of 18, and we do not knowingly collect personal information from children. If you believe we have inadvertently collected personal information from a child, please contact us immediately, and we will take appropriate steps to remove such information from our records.

7. Changes to this Policy:

We may update this Privacy Policy from time to time to reflect changes in our practices or legal requirements. Any modifications will be effective immediately upon posting on our website, with the revised date indicated at the top of the page.

8. Contact Us:

If you have any questions, concerns, or requests regarding this Privacy Policy or our data practices, please contact us at kanewooi@kaneyoufixit.com.

By using our website, social media or engaging our services, you consent to the collection, use, and processing of your personal information as described in this Privacy Policy.

Last Updated: 25 March 2023